

Last Updated: August 1, 2020

This Privacy Statement explains how 4Front Engineered Solutions, Inc. (dba 4SIGHT Logistic Solutions, Inc., also referred to as "**4SIGHT**", "**we**," "**us**," or "**our**") collects, uses, and discloses information about you when you access or use our websites, mobile application, and other online products and services (collectively, the "**Services**"), contact our customer service team or otherwise interact with us.

We may change this Privacy Statement from time to time. If we make changes, we will notify you by revising the date at the top of the statement and, in some cases, we may provide you with additional notice (such as adding a statement to our website homepage or sending you a notification). We encourage you to review the Privacy Statement whenever you access the Services or otherwise interact with us to stay informed about our information practices and the choices available to you.

### Collection of Information

### **Information You Provide to Us**

When you open an account, we ask you to provide your name, email address and phone number. We also collect information when you participate in any interactive features of the Services, fill out a form, make a purchase, apply for a job, request customer support, or otherwise communicate with us. For example, we may collect information about the number of loading docks at your facilities, equipment located at these docks, and other information necessary for the functioning of the Services.

### **Other Information We Collect When You Use our Services**

When you access or use our Services, we automatically collect information about you, including:

- Usage Information: We collect information about your use of the Services, such as the setup and location of your loading docks and related facilities.
- **Transactional Information:** When you make a purchase or return, we collect information about the transaction, such as product details, purchase price, and date and location of the transaction.
- Log Information: We collect information related to your access to and use of the Services, including the type of browser you use, app version, access times, pages viewed, your IP address, and the page you visited before navigating to our Services.
- **Device Information:** We collect information about the computer or mobile device you use to access our Services, including the hardware model, operating system and version, unique device identifiers, and mobile network information.



- Location Information: We may derive the approximate location of your device from your IP address. In accordance with your device permissions, we may also collect information about the precise location of your device. You have the ability to stop the collection of precise location information at any time, see below for details.
- Information Collected by Cookies and Similar Tracking Technologies: We (and our service providers) use different technologies to collect information, including cookies and web beacons. Cookies are small data files stored on your hard drive or in device memory that help us improve our Services and your experience, see which areas and features of our Services are popular, and count visits. Web beacons (also known as "pixel tags" or "clear GIFs") are electronic images that may be used in our Services or emails and help deliver cookies, count visits, and understand usage and campaign effectiveness. For more information about cookies and how to disable them, see below for details.

### **Information We Collect from Other Sources**

We may also obtain information about you from other sources. For example, we may collect information about you from third parties, including but not limited to publicly available sources.

### **Information We Derive**

We may derive information or draw inferences from you based on the information we or our partners collect. For example, we may make inferences about your location based on your IP address.

## Use of Information

We use the information we collect to provide our logistics and optimization services. We also use the information we collect to:

- Provide, maintain and improve our products and services;
- Send you technical notices, updates, security alerts, and support and administrative messages and to respond to your comments, questions, and customer service requests;
- Communicate with you about products, services, and events offered by 4Sight and others, and provide news and information we think will be of interest to you, see below for information about how to opt out of these communications at any time;
- Monitor and analyze trends, usage, and activities in connection with our Services;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and protect the rights and property of 4Sight and others;
- Debug to identify and repair errors that impair existing intended functionality;
- In connection with research and development activities; and
- Carry out any other purpose described to you at the time the information was collected.



# Sharing of Information

We may share information about you as follows or as otherwise described in this Privacy Statement:

- With vendors, service providers, and consultants that perform services for us, including cloud hosting providers and hardware providers;
- In response to a request for information if we believe disclosure is in accordance with, or required by, any applicable law or legal process, including lawful requests by public authorities to meet national security or law enforcement requirements;
- If we believe your actions are inconsistent with our user agreements or policies, if we believe you have violated the law, or to protect the rights, property, and safety of 4Sight or others;
- In connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company;
- Between and among 4Sight and our current and future parents, affiliates, subsidiaries, and other companies under common control and ownership; and
- With your consent or at your direction.

We may also share aggregated or de-identified information that cannot reasonably be used by those third parties to identify you.

# Advertising and Analytics Services Provided by Others

We may allow others to provide analytics services and serve advertisements on our behalf across the web and in mobile applications. These entities may use cookies, web beacons, device identifiers and other technologies to collect information about your use of the Services and other websites and applications, including your IP address, web browser, mobile network information, pages viewed, time spent on pages or in apps, links clicked, and conversion information. This information may be used by 4Sight and others to, among other things, analyze and track data, determine the popularity of certain content, deliver advertising and content targeted to your interests on our Services and other websites, and better understand your online activity.

## Transfer of Information to the U.S. and Other Countries

4Sight is based in the United States and we process and store information in the U.S. and other countries. Therefore, we and our service providers may transfer your information to, or store or access it in, jurisdictions that may not provide equivalent levels of data protection as your home jurisdiction.



# Your Choices

### **Account Information**

You may update and correct certain account information you provide to us at any time by logging into your account, emailing us at info@4sightsolution.net. If you wish to delete your account, please email us at info@4sightsolution.net, but note that we may retain certain information as required by law or for legitimate business purposes. We may also retain cached or archived copies of information about you for a certain period of time.

### **Location Information**

When you first launch any of our mobile applications that collect precise location information, you will be asked to consent to the application's collection of this information. If you initially consent to our collection of this location information, you can subsequently stop the collection of this information at any time by changing the preferences on your mobile device. If you do so, our applications, or certain features thereof, may no longer function properly. You may also stop our collection of this location information by following the standard uninstall process to remove all of our mobile applications from your device.

### Cookies

Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of our Services.

### **Promotional Communications**

You may opt out of receiving promotional emails from 4Sight by following the instructions in those emails or by info@4sightsolution.net. If you opt out, we may still send you non-promotional emails, such as those about your account or our ongoing business relations.

### **Mobile Push Notifications/Alerts**

With your consent, we may send promotional and non-promotional push notifications or alerts to your mobile device. You can deactivate these messages at any time by changing the notification settings on your mobile device.

## **CONTACT US**

If you have any questions about this Privacy Statement, please contact us at info@4sightsolution.net.